



Revitalise Spa Etiquette

1. Please arrive 15-20 minutes before your treatment time. This allows for completion of a medical form and for your treatment to begin on time. Late arrival will limit the time of the treatment and in some cases the appointment may need to be rescheduled. Treatments will end on time so that other guests are not inconvenienced.
2. In order to retain a peaceful atmosphere and for consideration to others, we request that mobile phones be turned off or put on silent and conversations are kept quiet when within the treatment room area.
3. We can provide a robe if required, during the treatment you will be draped with towels to ensure your privacy.
4. Guests will be asked to retain undergarments or swimwear for discretion.
5. Know that you are in a professional environment and do not expect anything other than therapeutic, salon services.
6. Communicate your preference during treatments so that therapists can adjust to your requirements.
7. Do not leave children under 16 years old unattended.
8. You may relax for a while once a treatment has been completed in the treatment room, but please be aware that the space will need to be prepared for the next client. Alternatively, you can relax in our calm area, please ask the therapist and they will guide you after your treatment.

Thank you for your co-operation, your welfare and relaxation, and that of our other guests is our top priority.