

8. You may relax for a while once a treatment has been completed, but please be aware that the treatment room needs to be prepared for the next client.

### All prices are inclusive of VAT at the current rate.

- Exclusive cardholder offers by email
- Complimentary mini treatment during your birthday week worth £30.00 (pedicure, manicure, facial, BNS)
- Complimentary tea or coffee after every treatment
- Card can be used 7 days a week, subject to availability \*\*
- Complimentary day membership trial for two.
- Friend referral scheme
- Use the pool before your treatment\*
- Kerstin Florian or VitaMan product sample pack after first treatment.

\* Up to an hour use of pool before treatment – Mon – Fri only

\*\* Saturday availability not guaranteed.

### GIFT VOUCHERS

All our Treatments and Spa Days are available to purchase from reception or online as gift vouchers which are valid for 12 months from date of purchase.

Spa Days are not available between 24th December and 1st January as well as Bank Holiday weekends.

For Spa Days a credit card guarantee will be required. Cancellation within 48 hours will incur a 100% charge. For treatments booked, a cancellation within 24 hours will incur a 50% charge. Cancellation within 12 hours will incur a 100% charge.

### Prices are subject to change without notice

are not inconvenienced.

2. In order to retain a peaceful atmosphere and for consideration to others, we request that mobile phones be turned off or put on silent and conversations are kept quiet when within the treatment area.
3. We can provide robe and slippers if required, during the treatment you will be draped with towels to ensure your privacy.
4. Men will be asked to retain undergarments or swimwear for discretion.
5. Know that you are in a professional environment and do not expect anything other than therapeutic, salon services.
6. Communicate your preferences during treatments so that therapists can adjust to your requirements.
7. Do not leave children under 16 unattended. This can be disruptive to other spa visitors and unsafe for your children.
8. You may relax for a while once a treatment has been completed, but please be aware that the treatment room needs to be prepared for the next client.